

# ZebraCare™ On-Site Service Agreements

Bringing Service to You



With ZebraCare On-Site, one call brings a Zebra-trained and -certified ZebraCare On-Site service technician to your facility fast. Using genuine Zebra™ parts, your On-Site service technician will quickly return your Zebra® printer to original specifications—and help return your operations to full productivity.

**ZebraCare™** On-Site

## ZebraCare On-Site Service Agreements

A ZebraCare On-Site service agreement will eliminate the need to return your Zebra printer to a Zebra repair center. Choose from these competitively priced service agreements tailored to your needs.

- **ZebraCare On-Site Standard—2-Day Response**  
Service technician arrives at your location within two business days on requests received before 4:30 p.m. EST.
- **ZebraCare On-Site Advantage—Next-Day Response**  
Service technician arrives at your location the next business day on requests received before 4:30 p.m. EST.
- **ZebraCare On-Site Advantage Plus\*—Same-Day Response**  
Service technician arrives at your location within four hours of on-site service requests received before 1:30 p.m. local time.  
*\* Four-hour response available only in select locations. Please call for availability in your area.*

*NOTE: Custom on-site solutions are also available. Ask for details.*

You may also extend any of these agreements' benefits by selecting comprehensive coverage.

- **Comprehensive Coverage**  
Upgrades your service agreement to include unlimited printhead replacement; normal wear and tear; and all internal and external components, such as the LCD, media cover, gears, etc.

## Benefits of ZebraCare On-Site

ZebraCare On-Site service agreements are a fast, convenient way to assure printer productivity—and keep your operations up and running.

- 2 preventative maintenance checkups per year are included.
- Factory-certified technicians bring your printer back to original specifications.
- ONLY genuine Zebra parts are installed in each repair.
- You'll reduce your overall cost of ownership and protect your printer investment.



## What Offers Even More Peace of Mind than Your Reliable Zebra Printer?

The security of our ZebraCare™ family of service offerings. They assure the finest care and attention for your printer service needs throughout the agreement period. In addition, our ZebraCare service agreements will provide you with a cost-effective means of planning and budgeting your annual maintenance needs.

And with ZebraCare™ On-Site, you'll enjoy exceptional service that matches the exceptional quality of your Zebra printer—combined with the added convenience of prompt, on-site service.



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### Other Locations

**USA:** California, Georgia, Illinois, Rhode Island, Texas, Wisconsin **Europe:** France, Germany, Italy, the Netherlands, Poland, Spain, Sweden, Turkey, United Kingdom **Asia Pacific:** Australia, China, Hong Kong, India, Japan, Malaysia, South Korea, Singapore, Thailand **Latin America:** Brazil, Florida (LA Headquarters in USA), Mexico **Africa/Middle East:** Dubai, South Africa

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